



FollowMyHealth Features Guide: **Paying Your Medical Bills**

via FollowMyHealth Phone Application

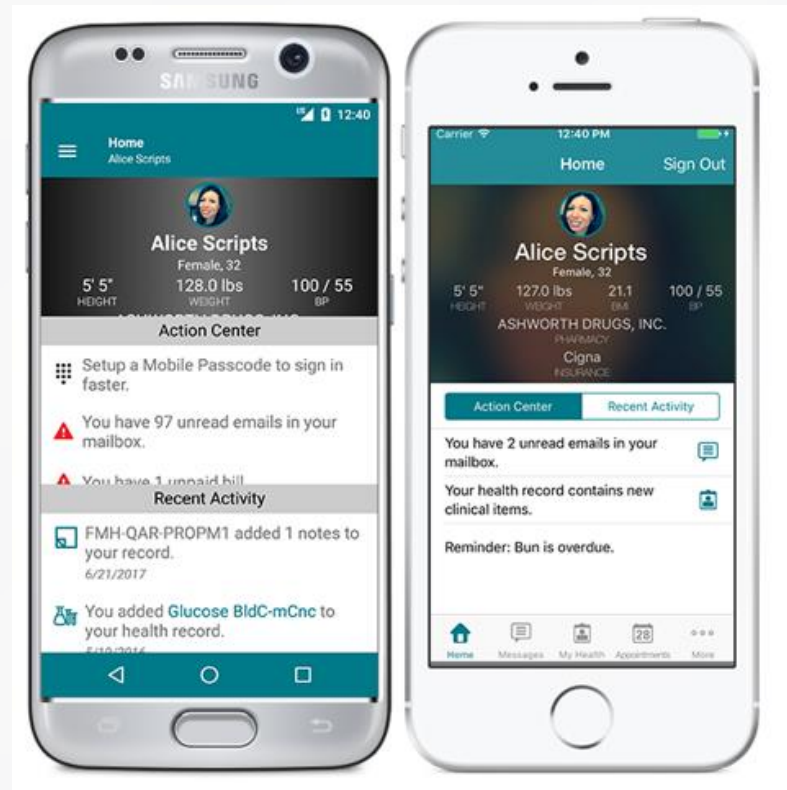


FollowMyHealth®
An Allscripts Solution

FollowMyHealth Phone Application

The mobile portal views will look slightly different on an Android phone vs. an iPhone. But, they both have the exact same tab functions.

Please note that the following screenshots will be views from an Android Phone.

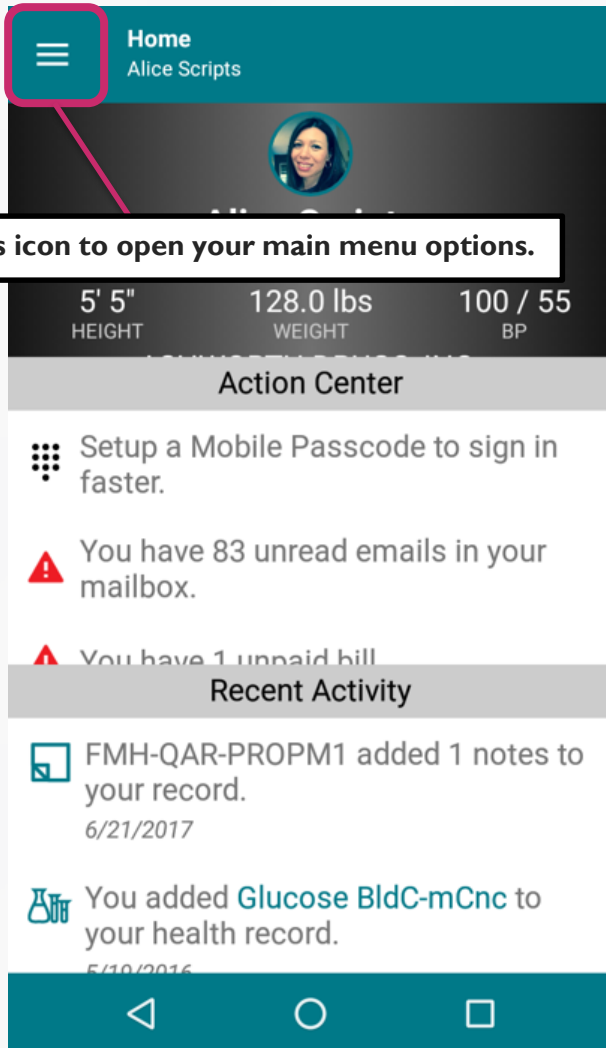


Android

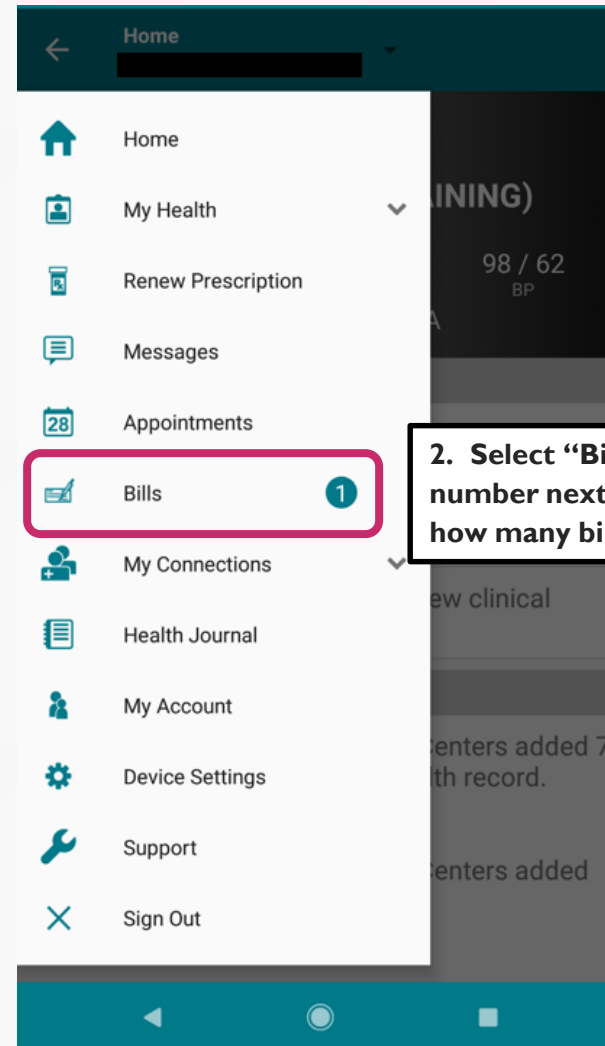
iPhone



Paying your Medical Bills via FollowMyHealth Phone Application



1. Click on this icon to open your main menu options.



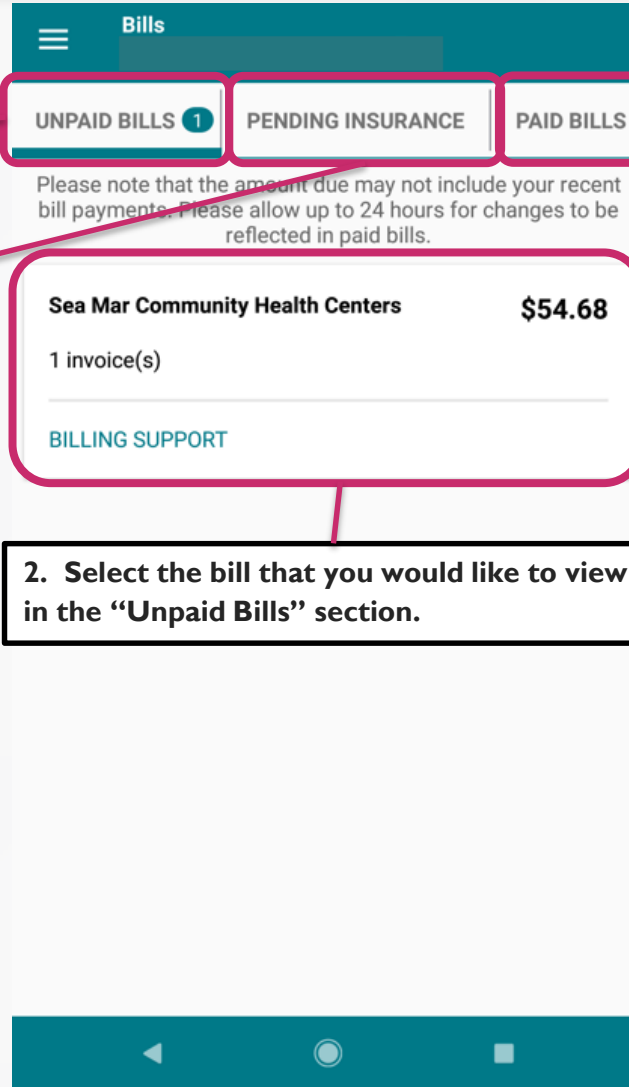
2. Select "Bills". The number next to it indicates how many bills are unpaid.

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The “Unpaid Bills” section displays the bills that are due to you.

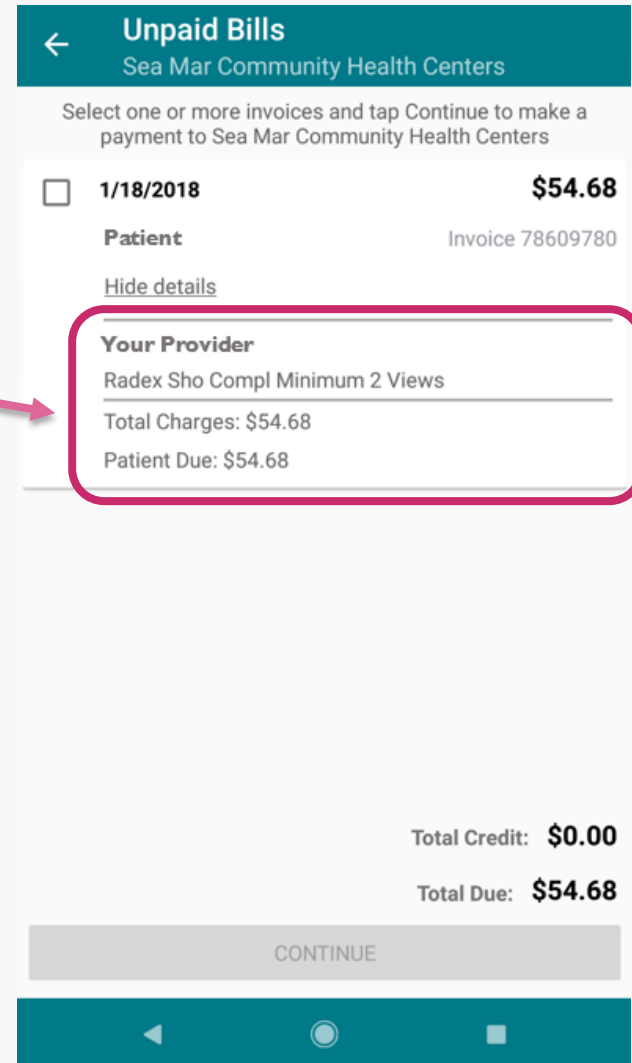
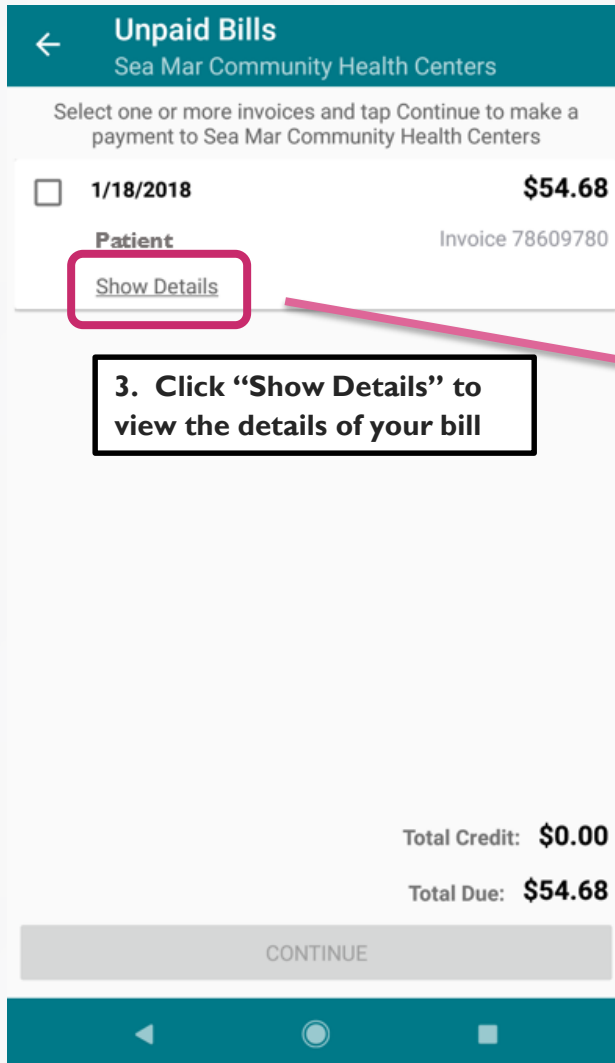
The “Pending With Insurance” section displays the bills that are pending to be covered by your insurance.

The “Paid Bills” section displays the bills that have been paid for by you.



2. Select the bill that you would like to view in the “Unpaid Bills” section.

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← **Unpaid Bills**
Sea Mar Community Health Centers

Select one or more invoices and tap Continue to make a payment to Sea Mar Community Health Centers

<input checked="" type="checkbox"/>	1/18/2018	\$54.68
Patient		Invoice 78609780
Hide details		
Your Provider		
Radex Sho Compl Minimum 2 Views		
Total Charges: \$54.68		
Patient Due: \$54.68		

Total Credit: \$0.00
Total Due: \$54.68

CONTINUE

3. Check box the bills that you would like to pay for.

4. Click "Continue"

← **Pay Bills**
Sea Mar Community Health Centers

Enter a payment amount and tap Pay Now to make a payment to Sea Mar Community Health Centers

1/18/2018	\$54.68
Patient	Invoice 78609780

Total Credit: \$0.00

Payment Amount: \$ 54.68

PAY \$54.68 NOW

5. Click "Pay \$ Now"

Paying your Medical Bills via FollowMyHealth Phone Application

← Make a Payment



6. This new window will open for you, which is where you will submit your payment.

Sea Mar Community Health Centers

Review Your Order

Total Amount: USD \$4.68

Pay With Your Credit Card

Cardholder Name

Credit Card Number

Expiry Date (MM/YY)

Email

A confirmation email will be sent to this address.

Pay With Your Credit Card

7. Fill out your credit card information and email address. Then, click "Pay With Your Credit Card", which will process the payment.

Your private information is secured using SSL (Secure Sockets Layer) the leading security protocol on the internet. Information is encrypted and exchanged with an https server.

We respect your privacy. We will pass your name, address or email address on only to the merchant.

Secure Payment provided by [First Data Corp.](#)

FollowMyHealth Support Information

If you have any questions regarding your bills, please call
Sea Mar's Billing Department at:
1-800-549-2493

If you need any assistance and/or support for your
FollowMyHealth account, please contact:

Support Hotline: 1-888-670-9775
Email: support@followmyhealth.com

