



FollowMyHealth Features Guide: **Paying Your Medical Bills**

via Online on the Computer



FollowMyHealth®
An Allscripts Solution

Paying your Medical Bills via Online on the Computer

1. On the “Home” page, scroll down until you see the “Billing” section in the right margin. Click the “Details” button to view the billing details.

The screenshot shows the patient portal interface for Sea Mar Community Health Centers. The header includes the organization's name and logo, along with navigation links for 'Send a Message', 'Schedule an Appointment', and a user profile section with 'Hello:'. There are also links for 'My Account', 'English', and a search icon. Below the header, there are navigation buttons for 'Home', 'Inbox (0)', 'My Health', and 'My Info'. The main content area features a 'Billing' section with a table of due amounts. A red box highlights the 'Billing' section, and a red arrow points from the instruction text to the 'Details' button in the table.

Billing Group	Amount Due	
Sea Mar Community Health Centers	\$54.68	Details



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Sea Mar
Community Health Centers
Clínica de la Comunidad
Exceptional service. Every person. Every time.

Send a Message | Schedule an Appointment | Hello | My Account | English | Q

Messages and requests will be responded to within 2 business days. Emergencies call 911.

Home | Inbox (0) | My Health | My Info

Billing - Sea Mar Community Health Centers

Billing Group: Sea Mar Community Health Centers

Expand All

If you have questions regarding your bill please call 1-800-549-2493.

Patient Responsibility (1)

Pay All Invoices

	Date	Invoice	Patient	Provider	Procedure	Charges	Due Now
<input type="checkbox"/>	1/18/2018	78609780	Patient	Your Provider	Radex Sho Compl Mini...	\$54.68	\$54.68

\$0.00 Total Credits: \$0 Amount Due Now: \$54.68

Pending With Insurance (0)

No Current Invoices

Paid Invoices (1)

	Date	Invoice	Patient	Provider	Procedure	Charges
	9/19/2016	59599020	Patient	Your Provider	Diabetes Outpt Self-...	\$0

The "Patient Responsibility" section displays the bills due to you.

The "Pending With Insurance" section displays the bills that are pending to be covered by your insurance.

The "Paid Invoices" section displays the bills that have been paid for by you.

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▼ Patient Responsibility (1)

Pay All Invoices

	Date	Invoice	Patient	Provider	Procedure	Charges	Due Now
<input checked="" type="checkbox"/>	1/18/2018	78609780	Patient	Your Provider	Radex Sho Compl Mini...	\$54.68	\$54.68

\$54.68

Total Credits: \$0 Amount Due Now: \$54.68

2. Check box the bills that you would like to pay for. Then, click "Pay Now".

Note: To expand for the full procedure name, click on the procedure that the bill references.

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3. This new window will open for you, which is where you will submit your payment.



Sea Mar Community Health Centers

Review Your Order

Total Amount: USD 54.68

Pay With Your Credit Card

Cardholder Name

Credit Card Number



Expiry Date (MMYY)

Email

A confirmation email will be sent to this address.

Pay With Your Credit Card

4. Fill out your credit card information and email address. Then, click “Pay With Your Credit Card”, which will process the payment.

Your private information is secured using SSL (Secure Sockets Layer), the leading security protocol on the Internet. Information is encrypted and exchanged with an https server.

We respect your privacy. We will pass your name, address or e-mail address on only to the merchant.

Secure Payment provided by [First Data Corp.](#)

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The screenshot shows the patient portal interface for Sea Mar Community Health Centers. At the top, there are navigation links for 'Send a Message', 'Schedule an Appointment', 'Hello', 'My Account', and 'English'. Below this is a header with 'Home', 'Inbox (0)', 'My Health', and 'My Info'. The main content area is titled 'Billing - Sea Mar Community Health Centers' and includes a 'Billing Group' dropdown set to 'Sea Mar Community Health Centers' and an 'Expand All' button. A message states: 'If you have questions regarding your bill please call 1-800-549-2493.' Below this is a section for 'Patient Responsibility (1)' with a 'Pay All Invoices' checkbox. A table lists a single bill with the following details:

Date	Invoice	Patient	Provider	Procedure	Charges	Due Now
1/18/2018 Pending	78609780	Patient	Your Provider	Radex Sho Compl Mini...	\$54.68	\$54.68

Below the table, there is a text input field containing '\$0.00' and a 'Pay Now' button. To the right, it shows 'Total Credits: \$0' and 'Amount Due Now: \$54.68'. A red box highlights the 'Pending' status in the date column, with a red arrow pointing to a note box at the bottom of the page.

Note: Payments made will go to a "Pending" status. After your bill has been processed, it will display as "Processed".

FollowMyHealth Support Information

If you have any questions regarding your bills, please call
Sea Mar's Billing Department at:
1-800-549-2493

If you need any assistance and/or support for your
FollowMyHealth account, please contact:

Support Hotline: 1-888-670-9775
Email: support@followmyhealth.com

