FollowMyHealth Features Guide: Sending a Message to your Provider via FollowMyHealth Phone Application
FollowMyHealth Phone Application

The mobile portal views will look slightly different on an Android phone vs. an iPhone. But, they both have the exact same tab functions.

Please note that the following screenshots will be views from an Android Phone.
Sending a Message to your Provider via FollowMyHealth Phone Application

1. Click on this icon to open your menu options.

2. Select “Messages”. 

Setup a Mobile Passcode to sign in faster.

You have 83 unread emails in your mailbox.

You have 1 unpaid bill.

FMH-QAR-PROPM1 added 1 notes to your record.

6/21/2017

You added **Glucose BldC-mCnc** to your health record.

5/10/2017
Sending a Message to your Provider via FollowMyHealth Phone Application

3. From your inbox of messages, click here to create a new message.

4. The following disclaimer will appear. Click “Ok”.

Emergency Message Disclaimer
FollowMyHealth® messaging is not meant for situations or conditions that require urgent or emergency attention. If this is an emergency, please call 911.
5. A new email message will appear. Select the provider in the drop-down menu that you’d like to send a message to. Please note that you will only see providers whom you’ve seen for a medical appointment.

6. Enter in the subject of the message.

7. Type your message in the “Email Body” section. The body of the message is limited to 1000 characters.

8. Once the three sections are all filled out, click on the “Send” button to send your message to your provider.
If you need any assistance and/or support for your FollowMyHealth account, please contact:

Support Hotline: 1-888-670-9775
Email: support@followmyhealth.com